



Service Update

NMD Building Control are seeking to support all customers that are continuing construction work. Where work is continuing we are asking builders to contact us for all inspections in the normal way so that we can talk through what is being done and assess the need for inspection based on key risks.

Wherever possible we will inspect domestic work remotely using a video conferencing app called Zoom which works across all platforms but we are also carrying out key risk inspections in person where necessary provided social distancing can be maintained and no member of the household has exhibited any symptoms in the previous 7 days or is self-isolating.

In order to use the remote inspection service you will need a good Wifi or G4 connection to the internet on a smart mobile device where the building work is located.

You will need to go to the app store on your mobile device and download ZOOM Cloud Meetings which is a video conferencing app. You will need your password for this.

Go to the settings and check that the microphone and camera are turned on for the zoom app.

When booking an inspection you will be asked to confirm that you have set this up and we will need to ensure that we have your email address and telephone number for your mobile device.

We will then contact you by telephone and send you an email that will contain a link when the inspection is due. When you click on the link this will connect you to a virtual meeting with your Surveyor. When connecting be sure to enable the video and microphone.

We will then be able to discuss your project and carry out the inspection remotely. If you have any problems please call the Surveyor who will attempt to assist.

Thank you for your cooperation and please do not hesitate to contact us if you have any questions or wish to discuss your project.

Kind regards

Mike Tucker
Building Control Manager